



## **2024 Buyers' Pass Agreement**

Thank you for your interest in becoming a buyer for the 2024 MFGC season! We are a farmer-led collective with a mission to offer the highest-quality, most diverse selection of Michigan-grown cut flowers and foliage with the convenience of an aggregated marketplace and delivery service. We aim to grow the movement and market for locally-grown flowers and foliage, as well as facilitate relationships and education between farmers, florists, and clientele.

### **MARKET DETAILS**

**Location:** Washtenaw Food Hub  
4175 Whitmore Lake Rd  
Ann Arbor, MI 48105

**Dates:** Every Wednesday  
April 3rd -October 23rd, 2024 (weather permitting)

**Time:** 8 am-11am, marketplace hours  
9 am-6 pm, delivery and bucket truck hours

### **PAYMENT TERMS**

Payment is processed at the time of delivery or pickup from the market. All buyers are required to keep a credit card on file in our secure payment platform. Payment for products can be made with credit card or check.

### **PRE-ORDERS**

Pre-ordering is managed through an online marketplace, Rooted Farmers. You will receive instruction from the Operations Manager on how to access and use the pre-order system upon completion of this application. Products will be listed at least 7 days and up to 4 weeks prior to their availability, at the discretion of individual growers. Pre-orders must be placed no later than **5 a.m.** Tuesday for fulfillment the following day, as grower availability permits. Pre-ordered items must be picked up at the market or scheduled to be delivered (delivery details below.)

## **CLAIMS AND REFUNDS**

Buyers may file a claim on product received *via pre-order* if the:

1. Quality
2. Variety
3. Color, and/ or
4. Stem length **are not as described in the pre-order listing.**

Claims must be submitted via email to the Operations Manager at [info@miflowercoop.com](mailto:info@miflowercoop.com) within 24 hours of receiving, or in-person when picking up your order at the marketplace. When submitting a claim via email, please include a photo of the product. A refund will be issued upon review of your claim, no later than within 5 business days.

Products purchased from the bucket truck, or off the market floor are sold as-is and therefore not subject to the claims process.

## **BUCKET TRUCK SERVICE**

The Bucket Truck is our mobile flower market. Buyers are able to have pre-ordered items delivered to them as well as shop a selection of available extras.

The bucket truck operates every Wednesday, April 3rd - October 23rd (weather permitting), between the hours of 9 a.m. and 6 p.m. **The exact time of delivery is not guaranteed.** We do our best to accommodate your availability to receive.

## **BUCKETS**

Please bring your own empty buckets to market or to meet the delivery driver to transfer your purchased product into. MFGC offers empty buckets to rent for a \$3 deposit. The bucket deposit will be refunded upon return within 30 days of order processing. After 30 days, refunds on bucket rental will not be given. Only buckets with the MFGC logo sticker are eligible to be refunded.

## **APPLICATION REQUIREMENTS**

1. Completed Buyers Pass Application
  - Federal tax ID # or EIN
  - Michigan Sales and Use Tax Certificate of Exemption
2. Buyers Pass Fees

If you have any questions, please email [info@miflowercoop.com](mailto:info@miflowercoop.com).

## 2024 Wholesale Buyers Pass Application

Legal Business Name	
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Owner Name(s)	
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Main Contact	
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**Contact Information**

No change in contact information (please indicate by ✓)

Business Address City, State, Zip	
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Business Phone		Cell	
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Email	
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website/social media	
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*I certify that I have read and agree to the terms laid out in the 2024 Buyers Pass Agreement.*

Signature of Buyer	
Printed Name	
Date	
Signature of MFGC Operations Manager	<i>Kristin Van Vliet</i>
Printed Name	Kristin Van Vliet
Date	2/19/24

## **BUYERS PASS OPTIONS AND FEES**

(Please indicate selection by **X**)

### **2024 MFGC Buyer Pass**

**Fee:** \$80/year plus a 4% processing fee on each order. *(This processing fee splits the cost of using the user-friendly and secure Rooted Farmers platform between you and the MFGC)*

- Access to secure online pre-ordering platform, Rooted Farmers
- Access to shop at our weekly Wednesday marketplace at 4175 Whitmore Lake Rd, Ann Arbor, MI 48105
- Delivery service on Wednesday for an additional fee. (Please see attached Mapping Zone below for details) **Minimum pre-order purchase for delivery is \$100.** Delivery availability not guaranteed weekly
  - Zone 1 - \$25
  - Zone 2 - \$35
  - Zone 3 - \$40

### **2024 MFGC Buyer Pass + Bucket Truck Service**

**Fee:** \$360/year, \$19 per week service is received, plus a 4% processing fee on each order. *(This processing fee splits the cost of using the user-friendly and secure Rooted Farmers platform between you and the MFGC)*

- Access to secure online pre-ordering platform, Rooted Farmers
- Access to shop at our weekly Wednesday marketplace at 4175 Whitmore Lake Rd, Ann Arbor, MI 48105
- Guaranteed weekly delivery service of all pre-orders (unless you notify us otherwise)
- Access to shop the weekly Wednesday Bucket Truck mobile market selection.
- Flexibility to cancel any weeks

**Completed applications may be sent to:**

info@miflowercoop.com

## **PAYMENT**

**You will be invoiced upon receipt of this signed application.**

Payment is accepted by:

CREDIT CARD or ACH (invoice will have payment option)

or by

CHECK to: Michigan Flower Growers Cooperative

P.O Box 462

Dexter, MI 48130

